

Final Summary

Why do we need an additional pharmacy?

- The standard in NHS Fife is two pharmacies for a neighbourhood the size of Burntisland. There are sometimes even 3 pharmacies in neighbourhoods like this. This also proves that two pharmacies will be viable.
- Poor staffing. Proof of this is in 2008 when Lloyds said they would bring in a second pharmacist, and then they quickly removed it. There is further proof of this, with the same commitment and removal of the second pharmacist in 2016. Critically, in 2016 there was a promise of 38 hours of additional staff per week, this did not happen, and there's been a further staff reduction during COVID by cutting 40 hours of staff per week which remains today.
- In the public consultation long waiting times are cited an incredible 327 times.
- The community council say there are "regular waiting times of up to one hour, or are asked to come back after two to three hours or the next day"
- This is reiterated by the Elected Councillors saying there are waits of 20-40 minutes.
- There are long standing stock availability issues due the restricted suppliers
- Aberdour pharmacy is 3.2 miles away and cannot provide the core services that it claims to. It's merely picking up the poor delivery service that's being offered by Lloyds. No able bodied person can walk to Aberdour pharmacy.
- Between 2016-20 the health of this population has got worse which means more local health services need to be provided to tackle the worsening situation.
- The current pharmacy cannot cope with the increase in GP numbers since 2016, who are providing more gp appointments and therefore increasing the prescription load on the pharmacy.
- In 2008 the PPC said that another pharmacy would be needed due to the increasing size of the area. And in 2015 the community council had proven this by conducting a very thorough piece of research - the top

priority issue was that Burntisland is too big for only one pharmacy to serve and they wanted to lobby NHS Fife to change this.

- The Community Council says right now “there's a chronic problem of inadequate pharmacy services”.
- The healthboard is the final key player in this picture, and their robust 90 day public consultation echoes everything that has been said today. I've yet to come across a CAR that explicitly identifies the problem and solution
- That there's a continuous theme of the current pharmacy offering an inadequate service and a new pharmacy will reduce waiting times and relieve pressure.