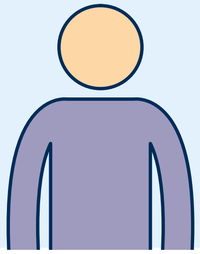

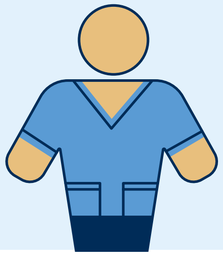

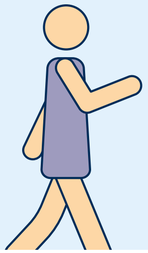

Check in

Triage

Treatment

Outcome

Handover

Resuscitation

For people with life-threatening injuries or illness

Majors

For people with very urgent injuries or illness

Tests

We may need to find out more about your injury or illness

Minors

For people with less urgent injuries or illness

Redirected

For people who will receive more appropriate care elsewhere

You will be managed in order of urgency

You may need to wait for results or the outcome of treatment

Hospital

People who need further treatment will be admitted to a hospital ward

Leave A&E

Most people will be able to go home following assessment

Walk in

Check in

The receptionist will check you in

Triage

Those who are most unwell are prioritised for treatment